Thank you for choosing Alside Aluminum Soffit, Siding & Accessories.

We take great pride in the quality of our Products. So much, in fact, that we back it with a Lifetime Limited Warranty.

We hope you take pride and pleasure in the Alside Products you have chosen from your contractor and will consider recommending our products to your friends and neighbors.

Thank you.

Alside\_

# CARE AND MAINTENANCE INSTRUCTIONS

#### Normal Weathering

Exposure to sunlight and extremes of weather and atmosphere will cause any colored or painted surface gradually to fade, chalk, or suffer an accumulation of surface dirt or stains. The severity of any of these conditions depends on the geographical location of your home, the cleanliness of the air in your neighborhood and many other local influences over which Alside has no control.

The finish is formulated to chalk in a controlled manner by releasing, over time, powdery microscopic particles of pigment. This is a self-cleaning feature, as surface dirt often is loosened along with the powder and is washed away by rainfall. Powder on places not reached by rainfall is washed with a garden hose. A sufficient thickness of finish is applied to allow for normal chalking without detracting from the long life of the finish.

# Simple Cleaning

In areas where an abnormal amount of dirt is deposited on the wall surfaces, under the eaves, and under other protective enclosures, the following simple cleaning procedure **should be scheduled annually or more often** if conditions demand.

For surface soil or stains resulting from industrial fallout, tree sap, insecticides, or chimney fumes, the use of ordinary non-abrasive household detergents is recommended. (For example, 1/3 cup of Tide per gallon of water.)

The solution should be applied to the soiled surface by means of a soft rag, sponge, or soft bristle brush with a gentle rubbing action-do not rub vigorously so as to create glossy areas over the satin finish of your products. Rotary soft bristle brushes equipped with long extension handles may be used to reach some of the higher areas.

As with any cleaning operation, less streaking will result if the house is washed from the bottom to top.

It is important that **immediately following** all washing operations, the entire surface be thoroughly rinsed with fresh water from a garden hose.

#### **Stubborn Stains**

CAUTION: DO NOT USE ABRASIVE OR SOLVENT TYPE CLEANERS OR PAINT REMOVER FOR CLEANING YOUR PRODUCTS. THESE MATERIALS MAY SOFTEN OR ACTUALLY REMOVE YOUR SIDING FINISH. AVOID SKIN CONTACT OR GETTING THE CLEANER IN YOUR EYES. AVOID CONTACT WITH SHRUBBERY. ALWAYS TEST ANY CLEANERS ON AN INCONSPICUOUS AREA BEFORE FULL USE.

If stubborn stains are encountered that cannot be removed by using the normal household detergents, request a siding cleaner from your siding contractor.

In some locales, mildew may be a problem. It appears as black spots occurring on the surface dirt and is usually first detected in areas not subject to rainfall, such as under the eaves and porch enclosures. For removal, prepare a solution as follows and comply to the aforementioned washing and rinsing procedures: 1/3 cup detergent (Tide<sup>TM</sup>, for example)\*

2/3 cup trisodium phosphate (Soilax<sup>TM</sup>, for example)\*

1 qt. 5% sodium hypochlorite (Clorox<sup>™</sup>, for example)\*

2 qts. Water

\*CAUTION: GREATER CONCENTRATIONS MAY CAUSE DAMAGE TO THE PRODUCT FINISH.

If the above solution does not readily remove the mildew spots, request a mildew type siding cleaner from your local siding contractor.

Alside 11Cragwood Road Avenel, NJ 07001-2202 800.922.6009

# Want to know more?

Visit our website at www.alside.com

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ALUMINUM SOFFIT, SIDING & ACCESSORIES

Aluminum Soffit, Siding & Accessories Lifetime Limited Warranty

PROPERTY OWNER			
PROPERTY ADDRESS			
CITY	STATE	ZIP	
PHONE	DATE OF INSTAL	DATE OF INSTALLATION	
DEALER NAME			
DEALER ADDRESS			
CITY	STATE	ZIP	





# Aluminum Soffit, Siding & Accessories Lifetime Limited Warranty

Products Installed And To Be Covered By This Warranty

# Transferable / Prorated

#### **Coverage Under This Warranty**

This Warranty is extended to you, the property owner(s), identified in this Warranty Certificate ("Certificate") by Alside. Subject to terms and conditions set forth by this Certificate, Alside warrants to you that Alside Aluminum Soffit, Siding and Accessories ("Products") installed on the property identified in this Certificate will not blister, flake, chip, crack, peel, split, rot, or red rust as a direct result of manufacturing defects; provided that the cleaning practices described on the reverse side of this Certificate have been followed. For the purposes of this Warranty, the term "Products" includes all preformed siding, soffit and accessories that were installed on the Property in the same form as they were in when they were originally sold by Alside, but does not include any products or trim that were formed, fabricated or modified in any way at the Property or at any other time after being originally sold by Alside.

This warranty will remain in effect for so long as at least one of the property owners identified on this Certificate is living and owns an interest in the Property; provided, however that all of the property owners are natural persons and the Products are installed on a detached, single-family residence. If one or more of the property owners is not a natural person (for example, if one or more of the property owners is a corporation, unincorporated association, partnership, governmental agency, public agency, church or school), or if the Products are installed on a building that is not a detached single-family residence (for example, if the building is a condominium or duplex), the Warranty period will be fifty (50) years from the date the Products were originally installed.

# What You Should Do In The Event of a Defect

If your Products exhibit a manufacturing defect covered by this Warranty, simply write to Alside, 11 Cragwood Road, Avenel, NJ 07001-2202 describing the defect and providing your name, address, date of installation and a copy of this Certificate. IN ORDER TO QUALIFY FOR WARRANTY COVERAGE, YOU MUST DO THIS WITHIN SIXTY (60) DAYS OF THE DATE THE DEFECT IS FIRST DISCOVERED OR REASONABLY COULD HAVE BEEN DISCOVERED.

Alside will reply to you within a reasonable period of time after it receives your claim, and it reserves the right to require you to furnish additional information or evidence. Further, Alside reserves the right to inspect the Products claimed to be defective within a reasonable period of time after it receives your claim.

#### **Remedies Under This Warranty**

Alside will, at its sole option, either refinish, repair or replace the defective Products in accordance with the following paragraph if it determines that the claimed defect is covered by this Warranty.

If the defect is reported to Alside during the first three (3) years following the date of original installation, Alside will pay all of the costs of refinishing, repairing, or replacing the defective products. After the first three years from the date of installation, Alside will assume the cost of material and labor for any warranted work upon Alside's receipt of a \$100 payment by the property owner for each incident under this warranty.

# Limitation of Alside's Liability for Each Claim

Alside's total liability for each claim under this warranty shall be limited to, and in no event exceed, the original total purchase price, including labor and taxes, of the installed product. Any costs and expenses beyond Alside's liability shall be paid to Alside or otherwise paid by the owner(s) prior to Alside's commencing warranty work on any claim which exceeds Alside's total liability.

#### Conditions

Alside reserves the right to discontinue or make changes in its Products. If your product is not available and Alside decides to replace the defective Product, Alside shall have the right to substitute Products it considers of equal quality and price. All warranty claims shall be settled between you and Alside, but Alside may direct and pay a company, dealer, contractor, applicator or distributor to perform any remedy under this warranty on Alside's behalf.

## Transfer of Warranty

This Warranty is transferable by the original property owner to the next owner(s) of the property to which the Products were applied. All transferred warranty periods shall be limited in duration to fifty (50) years from the date of installation of the Products and shall be prorated as indicated in the schedule below:

# Prorated Warranty Obligations Upon Transfer of Warranty

## Basic Warranty Coverage\*

Number of years Claim	
Is Made From the Original	Percentage of Costs**
Date of Installation	Borne by Alside
1-5 years	
6th year	
7th year	
8th year	
9th year	60%
10th year	
11th year	
12th year	
13th year	
14th year though end of	
applicable warranty	

\*Subject to payment of \$100 service charge per incident for claims made from the 4th year through end of applicable warranty period.

\*\*Costs, for the purposes of basic warranty coverage, are defined as labor and material costs to repair and replace defective siding.

#### Limitations

This warranty is not applicable to recreational vehicles including but not limited to campers and motor homes. This warranty is not applicable for Products used for roofing applications (including mansard and other decorative roofings). This warranty is

not applicable to soffit when installed on a vertical wall.

Alside does not warrant against and shall not be held liable for any damage to siding when due to causes other than manufacturing defects, including but not limited to any damage caused by faulty or improper installation or application of the Products, use of accessories that do not properly receive or secure the Products, settlement, distortion, warping, failure or cracking of the wall or material to which the Products are applied; earthquake, hurricane, tornado, cyclone, gale, lightning, fire, Acts of God, flood, wind-borne objects, ice, hail, or weather of a catastrophic nature as defined by the United States Weather Bureau; harmful chemicals, surface discoloration due to air pollution, normal weathering of surface, fumes, vapors or sea salt in the atmosphere; lap abrasion, vandalism, misuse, physical abuse, riot, insurrection or civil disorder; negligence in or failure to provide reasonable and necessary maintenance of the Products to prevent an accumulation of surface dirt, staining or mildew.

Your Products are not intended for use within one (1) mile of any body of salt water, and this warranty will not apply to any Products installed within one (1) mile of any body of salt water.

Alside is giving you an express lifetime limited warranty under the provision of the Magnuson-Moss Federal Warranty Act. Alside cannot and shall not be liable to you for breach of any other written or oral express warranties, such as those, if any, given to you by dealers, contractors, applicators or distributors of the Products.

THE WARRANTIES SET FORTH IN THIS CERTIFICATE ARE THE ONLY EXPRESS WARRANTIES EXTENDED BY ALSIDE IN CONNECTION WITH YOUR ALSIDE PRODUCTS. THE REMEDIES SET FORTH IN THIS CERTIFICATE SHALL CONSTITUTE YOUR EXCLUSIVE REMEDIES, AND ALSIDE'S SOLE LIABILITY, FOR BREACH OF THE WARRANTIES SET FORTH IN THIS CER-TIFICATE. ALSIDE SHALL NOT BE LIABLE TO YOU FOR SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTIES IN CONNECTION WITH YOUR PRODUCTS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above exclusion or limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

The Warranty period for any refinished, repaired or replaced Products will be the remaining unexpired portion of the original Warranty period for your Product.

Since a color variance may occur between replacement Products in comparison with the originally installed Products due to the normal weathering and aging of the originally installed Products, this will not be indicative of a defect in either the replacement Products or the originally installed Products.

#### Product Identification

In order to file a warranty claim, product name, and color for each item must be completed by contractor at time of installation:

Siding Profile and Color \_\_\_\_\_\_Soffit and Color

Installation Date

